

Cost of Debt Adjustment

The Cooperative shall increase or decrease its retail rates by an amount sufficient to compensate for the difference between the actual cost of debt and the base debt cost per kWh embedded in the rate schedules.

Cost of Tax Adjustment

The Cooperative shall bill customers for any excise, license, privilege or franchise taxes which are levied by laws or ordinances. Such adjustments shall be recovered only from those customers within jurisdictional boundaries of the taxing bodies and shall be referenced on the bill. Tax adjustments shall be collected in the same manner in which taxes are incurred.

Seasonal Service

Customers requiring service only during certain seasons of the year may guarantee the higher of either a minimum annual charge or an adequate amount to compensate the Cooperative for the facilities installed to serve the customer. The amounts will vary depending on the applicable rate schedule and necessary facilities.

Membership Fee and Deposit

Before electric service is connected, under certain conditions outlined in the Public Service Commission's rules, an applicant must pay a membership fee and security deposit. A person may only have one membership regardless of the number of accounts. The membership is applied to your final bill with the Cooperative.

In place of a deposit, a residential applicant may provide a third party guarantee from another qualified member or have a satisfactory letter of credit from a previous utility. The deposit amount for applicants shall not exceed two average bills.

A deposit may be added if a customer did not pay bills by the due date two times in a row or three times in the last twelve months or meets other criteria outlined in the Public Service Commission's

rules. The amount shall not exceed the two highest bills during the last twelve months.

The Cooperative shall pay interest annually on deposits. If all bills have been paid by the due date for the last twelve months, the Cooperative shall refund the deposit. When an account is closed, the Cooperative shall apply any deposit to the amount owed or refund if nothing is owed.

Verifying Billing Accuracy

Residential customers can verify the calculations on the bill with the following steps: a) find the applicable rate schedule, b) multiply the kWh rate times the kWh used during the month, c) divide the cost of energy and cost of debt adjustments by the kWh used during the month (this will give the adjustment rates), d) add the customer charge, energy charge (kWh usage), fuel & debt adjustment, any applicable taxes, and security lighting to equal the total bill.

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* Nonprofit * Home Owned *



RETAIL ENERGY ASSOCIATION

Your Touchstone Energy Partner 

**Arkansas and Texas
Rate Schedules**

Fees and Charges

Rate Information

The Arkansas Public Service Commission requires utilities to provide the information on utility service contained in this brochure. A complete copy of the General Service Rules are on display and available through the Cooperative office.

Arkansas and Texas Rate Schedules

Single phase rural service available to residential, farm, small commercial, schools, churches, public buildings, lake houses, cabins, pasture pumps, and other rural customers for all uses, subject to established rules and regulations

Rate Schedule A (May - Oct)

Customer Charge	\$12.50
Energy Charge	0.10887 (1st 500 kWh) \$0.09388 (over 500 kWh)

Rate Schedule A (Nov - Apr)

Customer Charge	\$12.50
Energy Charge	\$0.10887 (1st 500 kWh) \$0.08412 (over 500 kWh)

Three phase rural service available where economically feasible to residential, farm, small commercial, schools, churches, public buildings, lake houses and other rural customers for all uses, upon execution of an Electric Service Agreement, subject to established rules and regulations

Rate Schedule B

Customer Charge	\$23.45
All Billing kW	\$1.00
Energy Charge	\$0.11344 (first 1000 kWh) \$0.08823 (over 1000 kWh)

Large power service available to commercial and industrial customers for all uses, upon execution of an Electric Service Agreement, subject to established rules and regulations

Rate schedule LP

Customer Charge	\$35.00
Energy Charge	\$0.04273 (1st 100 kWh per kW) \$0.04273 (Excess kWh)

Demand Charge \$6.92 kW

Cathodic protection of pipe lines available for cathodic protection of pipe lines, subject to the

established rules and regulations

Rate schedule F

Customer Charge	\$20.50
Energy Charge	\$0.10080 (1st 500 kWh) \$0.08080 (over 500 kWh)

Security Lighting

	Charge per Light Monthly	kWh Used Monthly
HP Sodium - 100 watt	\$8.89	74
HP Sodium—400 watt	\$18.59	170

Public Street Lighting

HP Sodium - 100 watt	\$8.03	74
HP Sodium—400 watt	\$17.80	170

Service Fees

Membership	\$20.00
Due date for bills date	22 days after bill date
Penalty	10 % of 1st \$30.00,

(accounts with unpaid balance after due date)	plus 2% of balance
Deposit - New account (under certain conditions)	2 times average bill,
Deposit - Customers (under certain conditions)	2 times maximum bill
Connection charge	\$25.00 regular hours,
Meter test at members' request	
On location	\$35.00 plus mileage
Collection charge	\$25.00
Reconnection charge	\$50.00 regular hours
Checks returned unpaid (The returned check charge shall be the maximum collection fee amount under Ark. Code Ann. 4-60-103.)	\$30.00 each
Meter tampering service chg	\$79.00
Reconnect	\$50.00 regular hours
Service outage (caused by failure on customers' wiring or equipment)	\$25.00 regular hours, \$50.00 overtime
Meter reseal fee	\$25.00 each
Meter loop	Actual cost
Meter loop relocation	\$100.00
Meter loop removal	\$50.00
Security light relocation	\$50.00
Pole relocation	Actual cost
Line relocation	Actual cost
Surge suppression service	\$4.50 per month

Automatic Adjustment Clauses

In addition to the energy charge in the applicable rate schedule, the cost per kWh will be adjusted by the following:

Cost of Power Adjustment

The Cooperative shall increase or decrease its retail rates by an amount sufficient to compensate for the difference between the actual cost per kWh of energy and the base cost per kWh sold embedded in the rate schedules.